## AG HEALTH BENEFITS ALLIANCE OF NORTHERN CALIFORNIA

## **Contact Information**

Please call or visit our office

**Becky Barlow: Executive Director** 

direct line (707) 963-7922 bbarlow@aghealthbenefits.org LIC #0A80594

Delmi Rivera Account Manager

drivera@aghealthbenefits.org

Abigail Bedolla Eligibility Administration eligibility@aghealthbenefits.org Membership products and services

• Primary employer point of contact

• Employee benefit program design and structure

• Health plan proposals, renewals and plan changes

• CGF Pension Plan Administrator

• Educational Foundation President

Health plan options

• New group implementation

· Liaison with insurance carriers and TPA's

• Bilingual benefit presentations

• Enrollment; adds, changes and terminations

• Identification cards (ID) and plan documentation

• Eligibility and participation audit liaison

• Benefit Election and Cost Sharing Agreement requests

## **Customer Service**

Phone: (707) 963-7191 (800) 282-2603 (recorded line) Fax: (707) 963-5728

Our team of friendly, bilingual customer service representatives are ready to assist your employees:

**Liz Corpus** 

**Senior Benefits Representative** 

AGCS@aghealthbenefits.org

Soila Lopez Benefits Specialist

slopez@aghealthbenefits.org

Claims research and resolution

COBRA inquiries

· Assistance with the online employee portal

• Pension Plan administration, claims and customer service

Life insurance claims

Bilingual benefit presentations

## Accounting and Billing

**Linda McClure** 

Controller

Imcclure@aghealthbenefits.org

**Julie Cazet** 

**Executive/Accounting Assistant** 

jcazet@aghealthbenefits.org

Accounting

• Billing and accounts payable

Year-end reports

Accounts receivable

· Group health plan invoices and adjustments

Workshop reservations

