AG HEALTH BENEFITS ALLIANCE OF NORTHERN CALIFORNIA

Contact Information

Please call or visit our office.

Becky Barlow: Executive Director

direct line (707) 963-7922 bbarlow@aghealthbenefits.org LIC #0A80594

Delmi Rivera Account Manager

drivera@aghealthbenefits.org

Abigail Bedolla Eligibility Administration eligibility@aghealthbenefits.org

- Membership products and services
- Primary employer point of contact
- Employee benefit program design and structure
- Health plan proposals, renewals and plan changes
- Educational Foundation President
- Health plan options
- New group implementation
- · Liaison with insurance carriers and TPA's
- Bilingual benefit presentations
- Enrollment; adds, changes and terminations
- Identification cards (ID) and plan documentation
- Eligibility and participation audit liaison
- Benefit Election and Cost Sharing Agreement requests

Customer Service

Phone: (707) 963-7191 (800) 282-2603 (recorded line) Fax: (707) 963-5728

Our team of friendly, bilingual customer service representatives are ready to assist your employees:

Verify coverage

Gisella Carapia

Benefits Representative

AGCS@aghealthbenefits.org

• Explain plan benefits

• Research claims inquiries

Liz Corpus

Senior Benefits Representative

AGCS@aghealthbenefits.org

· Claims research and resolution

COBRA inquiries

Assistance with the online employee portal

Marco Reyes

Administrative Assistant

info@aghealthbenefits.org

General customer service

Member Portal access

Scholarship Program coordinator

Accounting and Billing

Linda McClure

Controller

Imcclure@aghealthbenefits.org

Julie Cazet

Executive/Accounting Assistant

jcazet@aghealthbenefits.org

- Accounting
- Billing and accounts payable
- Year-end reports
- Accounts receivable
- · Group health plan invoices and adjustments
- Workshop reservations

