

Contact Information

Please call or visit our office

Becky Barlow:**Executive Director**

direct line (707) 963-7922

bbarlow@aghealthbenefits.org

LIC #0A80594

- Membership products and services
- Primary employer point of contact
- Employee benefit program design and structure
- Health plan proposals, renewals and plan changes
- Educational Foundation President

Delmi Rivera**Account Manager**

drivera@aghealthbenefits.org

- Health plan options
- New group implementation
- Liaison with insurance carriers and TPA's
- Bilingual benefit presentations

Abigail Bedolla**Eligibility Administration**

eligibility@aghealthbenefits.org

- Enrollment; adds, changes and terminations
- Identification cards (ID) and plan documentation
- Eligibility and participation audit liaison
- Benefit Election and Cost Sharing Agreement requests

Customer Service

Phone: (707) 963-7191 (800) 282-2603 (recorded line) Fax: (707) 963-5728

Our team of friendly, bilingual customer service representatives are ready to assist your employees:

Gisella Carapia**Benefits Representative**

AGCS@aghealthbenefits.org

- Verify coverage
- Explain plan benefits
- Research claims inquiries

Christian Ramos**Benefits Representative**

AGCS@aghealthbenefits.org

- Claims research and resolution
- COBRA inquiries
- Assistance with the online benefits portal

Marco Reyes**Administrative Assistant**

mreyes@aghealthbenefits.org

- General customer service
- Member Portal access
- Educational Foundation Scholarship Program Coordinator

Accounting and Billing

Audrey Santos**Controller**

asantos@aghealthbenefits.org

- Accounting
- Billing and accounts payable
- Year-end reports

Julie Cazet**Executive/Accounting Assistant**

jcaset@aghealthbenefits.org

- Accounts receivable
- Group health plan invoices and adjustments
- Educational Foundation Secretary



AG HEALTH
BENEFITS ALLIANCE