

## Contact Information

*Please call or visit our office*

**Becky Barlow:****Executive Director**

direct line (707) 963-7922

bbarlow@aghealthbenefits.org

LIC #0A80594

- Membership products and services
- Primary employer point of contact
- Employee benefit program design and structure
- Health plan proposals, renewals and plan changes
- Educational Foundation President

**Delmi Rivera****Account Manager**

drivera@aghealthbenefits.org

- Health plan options
- New group implementation
- Liaison with insurance carriers and TPA's
- Bilingual benefit presentations

**Abigail Bedolla****Eligibility Administration**

eligibility@aghealthbenefits.org

- Enrollment; adds, changes and terminations
- Identification cards (ID) and plan documentation
- Eligibility and participation audit liaison
- Benefit Election and Cost Sharing Agreement requests

## Customer Service

**Phone: (707) 963-7191 (800) 282-2603 (recorded line) Fax: (707) 963-5728**

*Our team of friendly, bilingual customer service representatives are ready to assist your employees:*

**Gisella Carapia****Benefits Representative**

AGCS@aghealthbenefits.org

- Verify coverage
- Explain plan benefits
- Research claims inquiries

**Christian Ramos****Benefits Representative**

AGCS@aghealthbenefits.org

- Claims research and resolution
- COBRA inquiries
- Assistance with the online benefits portal

**Marco Reyes****Administrative Assistant**

mreyes@aghealthbenefits.org

- General customer service
- Member Portal access
- Educational Foundation Scholarship Program Coordinator

## Accounting and Billing

**Audrey Santos****Controller**

asantos@aghealthbenefits.org

- Accounting
- Billing and accounts payable
- Year-end reports

**Julie Cazet****Executive/Accounting Assistant**

jcaset@aghealthbenefits.org

- Accounts receivable
- Group health plan invoices and adjustments
- Educational Foundation Secretary



**AG HEALTH**  
BENEFITS ALLIANCE